



Food and Beverage - Waiter/Waitress Job Description

Phnom Penh, 04 October 2019

Pavilion is a boutique hotel with three dozen rooms, steps away from the Royal Palace and across Wat Botum Royal Pagoda. It is set in four heritage villas, one of which is said to be Queen Kossamak's former residence. Some accommodations have their own private pool or jacuzzi, all boasting local art pieces from the owners' collection. Lush gardens, pools and ponds surround them, with all the atmosphere of the historical quarter.

JOB SUMMARY: Welcome guests at Pavilion Bar and Restaurant. Take customer orders and serve breakfast, lunch, dinner and drinks. Provide excellent wait service to ensure that all guests are enjoying their dining experience.

DETAILED RESPONSABILITIES

- Good knowledge of serving breakfast, lunch, dinner and cocktails.
- Knowledge of Room Master POS
- Escort customers to their tables.
- Inform customers of menu and daily specials.
- Check with customers to ensure that they are enjoying their meals and take action to correct any problems.
- Collect payments from customers.
- Clean tables or counters after customer have finished dining.

PROFILE

- Good knowledge of customer services.
- Be flexible with schedule and able to work under the pressure.
- Must able to work in a team.
- Good spoken English and excellent communication and listening skills.
- Chinese is preferable.
- Must have enthusiasm and possess excellent customer service skills.
- Honest, dedicated and motivated.

REPORT

To Pavilion Bar Manager.

SCHEDULE

As necessary, with a minimum of 8 hours, 6 days per week.

CONDITIONS

- Based in Phnom Penh at PAVILION Hotel.
- Local contract, with a probationary period of 3 months.
- Beginning of contract desired: as soon as possible
- Salary will be discussed during the interview.

APPLICATION

- Closing date: 4 November 2019.
- Only shortlisted candidates will be contacted.
- Only locally present candidates will be considered.
- Please send CV and cover letter to: nassiba@thepavilion.asia