



## **Waiter/Waitress DIB Club - Phnom Penh**

### **Job Announcement/Description**

*Phnom Penh, August 2019*

**DIB Club** is a large landscaped pool surrounded by shaded lounges and three small football pitches on Koh Pich (Diamond Island). A cocktail bar and an open-air restaurant serves Cambodian and Western cuisine. It is a friends and families place during the day, a cool nightlife destination after sunset, also hosting private events and parties. DIB Club is operated by Maads.

#### **JOB SUMMARY**

Greet and serve food and drinks to our guests as a host, making sure they fully enjoy their dining and lounging experience with us.

#### **DETAILED RESPONSIBILITIES**

- Be in harmony with the service and kitchen teams.
- Maintain a welcoming and smiling attitude at all times.
- Ensure guests always feel welcomed and well taken care of.
- Be highly attentive to guests needs without being too close or intrusive.
- Provide menus and inform customers about daily specials.
- Take food and drink orders precisely (do not hesitate to ask guests again to be sure).
- Carefully repeat the orders that are placed.
- Serve the guests promptly and with natural respect.
- Coordinate with the teams for the preparation of the dishes and drinks.
- Check with customers to ensure that they are enjoying their meals.
- Regularly visit all tables to propose more drinks or food (pro-active upselling).
- Take immediate action to correct problems.
- Collect payments from customers.
- Clean tables after customer have finished.
- Suggest improvements and convey guests' feedbacks to the Manager.



## **PROFILE**

- Highly motivated and enthusiastic.
- Excellent service skills.
- Demonstrated positive experience with food and drink serving.
- Good positive attitude with colleagues.
- Ability to work under pressure, fast, reactive and honest.
- Ability to takes orders and take payment accurately.
- Fluent in English. Khmer, Chinese and/or French are a plus.

## **REPORTING**

To DIB Club Food and Beverage Manager.

## **SCHEDULE**

8 hours a day, 6 days a week.

Evening service can be required sometime.

**START DATE:** ASAP

## **CONDITIONS**

Salary depending on experience and performance.

Possibility of growth through the company and sister properties upon motivation and performance.

Annual leave and other holidays as per Cambodian law.

## **APPLICATION**

Closing date: 5 September 2019.

Only locally present candidates will be considered.

Only shortlisted candidates will be contacted.

Please send CV (**2 pages max**), portfolio and cover letter to [gm@dibclub.asia](mailto:gm@dibclub.asia)